

Advanced Communication Skills Training (ACST)

The ACST programme has been developed in response to NICE Supportive and Palliative Care Guidance. The aim of the programme is to implement a training model, involving a two-day workshop, which is learner-centred and is experiential. The course provides a didactic overview of communication issues.

Role-play with clear, positive and constructive feedback on performance is a key element to the workshop. The workshops are facilitated within a very supportive environment. Previous courses have covered areas such as seeking informed consent, breaking bad news and dealing with collusion, handling conflict and communicating with colleagues. Sessions will be structured around participant requests.

You will need your line manager's support and be able to attend for the full two days. **Please note that video filming and role play are an integral part of the course for all participants.**

From 8.30am - 5.00pm on the following dates:

Course 1

Day 1: Thursday 14th February 2019

Day 2: Friday 15th February 2019

Course 2

Day 1: Monday 10th June 2019

Day 2: Tuesday 11th June 2019

Who should attend: senior health care professionals, including doctors & nurses and allied health care professionals who are involved in cancer and the delivery of end of life care

Cost: £500. Light lunch provided.

As many of the issues surrounding this training are about dealing with distress and end of life, it can be an emotional experience. It is not advisable to attend if you have recently undergone any personal recent serious ill-health or suffered the bereavement of a loved one.

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